

# LIMITED WARRANTY

## CAMSO TRACK | POSITIVE DRIVE CASE IH | NEW HOLLAND PRODUCTS



Effective with product sold on or after October 1<sup>st</sup>, 2020

### Eligibility

Original owner of Camso track manufactured under a Case IH or New Holland OEM part number.

### Coverage

48 months or 2000 hours (agricultural tractor and combine), or 24 months or 1000 hours (non-agricultural tractor), from date of purchase, whichever comes first, against defects in materials and workmanship. Camso track that becomes unserviceable as a result of a defect in materials or workmanship, as determined by Camso, will be replaced, or allowance given towards purchase of replacement Camso track, at Camso's option.

### Excluded from Coverage

- Camso track installed on CTS, or GripTrac systems
- Track manufactured more than 60 months prior to warranty request
- Agricultural track used in non-agricultural (construction) applications
- Rapid wear or damage caused by extended transport operations
- Camso aftermarket track (Aftermarket warranty applies)
- Remanufactured track
- Drive lug damage caused by misalignment or excessive side loads
- Failure resulting from abuse, misuse, negligence, alteration, accident, field or road hazard or stubble damage, overload, mismatching of adjacent tracks, misapplication, use of non-OEM undercarriage components, or poor mechanical condition, maintenance or adjustment
- Cosmetic defects, such as surface cracks, splits and other superficial-distress that may impact track appearance but does not render the track-unusable or measurably diminish overall life
- Usage, installation, repair or adjustment which Camso judges improper
- Prototype or test tracks

### Owner Obligations

- Giving notice of failure within applicable warranty period and providing valid proof of purchase
- Transportation cost to warranty service location
- Installation costs, taxes, freight charges (if applicable)
- Undercarriage components properly maintained and adjusted

### Customer Participation Chart

#### Agricultural Usage - Track Tractors and Combines

Months of Service	Hours of Service*			
	0-1000	1001-1500	1501-2000	>2000
0 - 24	0%	40%	70%	100%
25 - 48	40%	60%	80%	100%

#### Non - Agricultural Usage - Track Tractors

Months of Service	Hours of Service*			
	0-500	501-750	751-1000	>1000
0 - 12	0%	40%	70%	100%
13 - 24	40%	60%	80%	100%

\* At least 25 mm (1 in) of average tread height must remain

Note: If months of service are not available, manufacturing date will be used

### Prorated Replacement

To determine the replacement price, the appropriate pro rata percentage from the customer participation chart is multiplied by the current list price. The appropriate pro rata percentage is determined using the months and hours of service.

### Replacement Track Warranty Period

Track replaced due to a defect in materials and workmanship during the original track warranty period, with customer participation less than or equal to 50%, will have a warranty period limited to the remainder of the original track warranty period. Track with more than 50% customer participation will carry a full new track warranty period.

### Other Conditions

Appropriate taxes, mounting, or other service charges may be added by dealer to the total customer replacement cost. Camso may recall or require disabling of warranty track to preclude further use, and proof that replacement track was manufactured by Camso, as condition for claim reimbursement.

For additional details, see your Case IH or New Holland dealer, or visit: [camso.co](http://camso.co)

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## LEGAL RIGHTS

These warranties are in lieu of any other representations, warranties or conditions, express or implied, including any warranty of merchantability and fitness for a particular purpose. Camso's liability and purchaser's sole remedy, whether in contract, under any warranty, in tort (including negligence), in strict liability or otherwise shall be limited to the replacement of the Camso product. Under no circumstances shall Camso be liable for any special, incidental, indirect or consequential damages, including, but not limited to, personal injury, property damage, damage or loss of equipment, lost profits or revenue, costs of renting replacements and other additional expenses, even if Camso has been advised of the possibility of such damages.

In the event the above limitations or exclusions are not applicable, Camso liability and purchaser's exclusive remedy will be limited to payment by Camso of actual damages not to exceed the amount paid for the Camso product. If otherwise applicable, the Vienna convention (contracts for the international sale of goods) is excluded in its entirety.

Custom applications. Any specifications and drawings provided by Camso ("specifications") are provided "as is" and any express or implied warranties, are disclaimed, including as to: (a) noninfringement of the specifications; or (b) the results of any project undertaken using the specifications or any modification. Camso will not be liable for any incompleteness or inaccuracies or for any damages relating to the specifications or their use.

Certain jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on how long an implied warranty lasts or length of time within which you may bring action, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

No person, agent, distributor, dealer or company is authorized to change, modify or extend the terms of these warranties in any manner whatsoever. The time within which an action must be commenced to enforce any obligation of Camso arising under this warranty or under any statute or law, is hereby limited to one year from the date you discover or should have discovered the defect. This limitation does not apply to implied warranties arising under the law.

To find the location of the nearest Camso dealer or other authorized repair facility or if you have questions concerning these warranties, visit:

[camso.co](http://camso.co)

## CAMSO TRACK INFORMATION

Machine Model \_\_\_\_\_

Machine S/N \_\_\_\_\_

Track Part Number \_\_\_\_\_

	2 Track System	4 Track System
Track Serial Number*	Left _____	L Front _____
	Right _____	R Front _____
		L Rear _____
		R Rear _____
Warranty Start Date	Left _____	L Front _____
	Right _____	R Front _____
		L Rear _____
		R Rear _____
Machine Hours @ install	Left _____	L Front _____
	Right _____	R Front _____
		L Rear _____
		R Rear _____

\*Track Serial Number format (e.g. 0512 50455)  
Track serial number location is on the edge of the track.

**Please record all information and keep in a safe location.**

Inspected by \_\_\_\_\_