



CONSTRUCTION TRACK CLAIM FORM

SUBMIT ONE CLAIM FORM PER TRACK. PLEASE MAKE SURE THERE ARE AT LEAST 9 COLOR PHOTOS INCLUDED FOR EACH CLAIM.
DO NOT SEND PHOTOS LARGER THAN 1200x800 RESOLUTION OR 500kb MAX FILE SIZE.

PHOTOS AND DOCUMENTS		
Proof of Purchase	Packing List or Invoice from Camso to dealer	
End-User Invoice	Invoice from dealer to end-user	
Photo 1	Whole machine with any implements attached (if applicable)	
Photo 2	Whole undercarriage of claimed part	
Photo 3	Sprocket/Drivewheel photo showing condition	
Photo 4	Part defect showing adjacent features	
Photo 5	Part defect close-up (in focus)	
Photo 6	Part defect close-up (in focus)	
Photo 7	Photo of logo and part number or size	
Photo 8	Photo of serial number or lot code	
Photo 9	Photo showing distance between failure and Infinite Sign	
DEALER INFORMATION		
Request Date		
Proof of Purchase (SO#, PO#, or Inv#)		
Camso Dealer (Who purchased from Camso)		
Camso Dealer Account # (CSXXXXXX)		
Location (City and State)		
Dealer Name (Dealer that sold track to end user)		
Dealer Address		
Dealer Contact and Phone #		
End User		
Camso Territory Rep.		
MACHINE INFORMATION		
Machine Brand		
Machine Model		
Machine Serial Number		
Type (CTL, MEX, MTL, OTT)		
Model Year		
Machine Hours		
TRACK INFORMATION	CLAIMED TRACK	OPPOSITE TRACK
Part # / Size		
Position (LH or RH)		
Number of metal links between failure and Infinite Sign <i>(See example in Part Designation Tab)</i>		
Track Serial Number		
Part Hours		
Warranty Start Date (yyyy-mm-dd)		
Fail Date (yyyy-mm-dd)		
Description and History. Include details on troubleshooting and any warranty guide references		

Track Size Identification

Part Number Identification

- Note that Camso identifies tracks by **PITCH THEN LINKS**

ex.: **SD 300 x 52.5 x 80 V1 I SA**

BRAND (SDHXD) WIDTH (mm) PITCH (mm) NUMBER OF LINK TREAD PATTERN GUIDING SYSTEM METAL BAR TYPE

TRACK SIZE

Track Identification Part and Serial Number



Ex.: **15 032 3 5123**

15	Year of production	2015
032	Day of the year	32nd day / February 2nd
3	Factory number	3 : Sri Lanka
5	Product group tracks	5
123	Sequential number	123rd track made that day

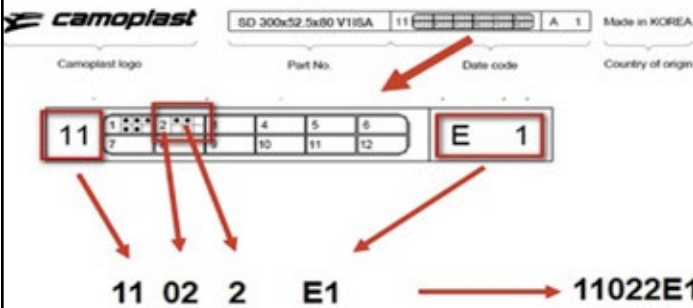
Part Designation

Multi-Terrain Loaders (MTL)



Part Designation

Part and Serial Number Identification - KOREA



INFINITE SIGN

